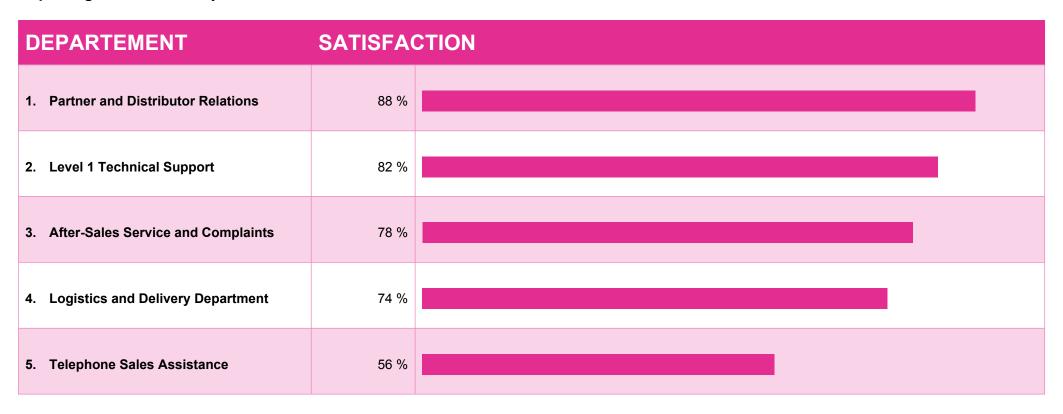


## Customer Satisfaction by Department

Reporting Period: January–March 2025



In conclusion, while the company demonstrates strong relationships with partners and solid technical support performance, attention should be given to improving post-sales communication and sales assistance to ensure a consistently high customer experience across all departments.